

Look4me gives you Peace of Mind

Look4me allows you to locate a Vodacom cellphone user via your cellphone or the Internet, provided the user consents. Look4me is available 24 hours a day and does not require any additional software.

Available to all Vodacom Contract and Prepaid customers.

PLEASE NOTE: Nobody may locate you without you having provided prior explicit consent.



HOW LOOK4ME WORKS

Look4me uses the Vodacom cellular network to find the position of the Vodacom cellphone user you wish to locate. A written description of the location is sent to you via SMS. Alternatively, a visual map can be sent to MMS enabled cellphones or viewed at www.Look4me.co.za

Quick Reference Guide

1. REGISTER FOR LOOK4ME

Vodacom Contract customers:
SMS the word **REGISTER** to 31888.



Vodacom Prepaid customers:
Visit your nearest Vodacom dealer with your ID Book or Driver's License and R10.00 for your first month's subscription (R11.13 per month thereafter).

The sales assistant will register you for the Look4me service.

Within 24 hours you will receive an SMS confirming your registration.

You will receive an SMS requesting you to choose the way in which you would prefer to set up your profile. You may set up your profile via SMS or the Internet*.

* PLEASE NOTE: Internet access is not required to start using Look4me but the Look4me website offers additional information and features.

2. ADD SOMEONE TO FIND

SMS the message **ADD 082xxxxxxx** (the number you wish to add) to 31888.



The person you wish to find will receive an SMS asking for consent to be located by you. You will be notified via SMS once your request has been accepted or rejected.

3. FIND SOMEONE

SMS the message **FIND 082xxxxxxx** (the number you wish to find) to 31888.



In a short while you will receive the location information of that cellphone number.

PLEASE NOTE: Information regarding these and other methods of using this service can be found at www.Look4me.co.za

LOOK4ME COSTS

Monthly subscription fee: **R11.70**
Add someone to find (SMS): **FREE**
Find someone – Receive an SMS search result: **R1.84**
Find someone – Receive an MMS search result: **R2.89**
For a detailed explanation of costs please visit www.Look4me.co.za

PLEASE NOTE: These tariffs do not include bearer charges (use of Vodacom network) and may be subject to change without prior notice. These prices are effective as from 1 March 2008. All charges quoted include 14% VAT. The cellular bearer and content (Look4me service) charges are reflected as separate items on your account.

MORE INFORMATION

Look4me Interactive Info Line: **082 236 0919** (VAS rates apply)
Customer Care Line: **0860 105 774**
Website: www.Look4me.co.za

GLOSSARY:

Location – Position of the person you want to find
VAS – Value Added Service

Terms and conditions are available at www.Look4me.co.za

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Register for Look4help today and save precious moments in an emergency situation where every second counts.

Look4help turns your cellphone into a silent panic button for use in emergencies.

All Vodacom Contract and Prepaid customers can subscribe. (The cellphone numbers of your emergency contacts can be Vodacom, Cell-C, Virgin Mobile or MTN numbers.)



HOW LOOK4HELP WORKS

In an emergency situation, pressing the Look4help panic button on your cellphone will send a distress SMS to four emergency contacts already chosen by you. The SMS will explain that you need help and contain details regarding your location. This will enable your emergency contacts to come to your rescue or try to contact you.

Quick Reference Guide

1. REGISTER FOR LOOK4HELP

SMS the word HELP to 31888.



You will receive an SMS confirming your registration.

2. SET UP AN EMERGENCY PROFILE

Dial *120*888*4357# and push your cellphone's green button.

You will be presented with the following Look4help Main Menu:



Select "1. Add contact" and enter the 10-digit cellphone number of your first emergency contact.

PLEASE NOTE: The Look4help Main Menu costs 20 cents for every 20 seconds that you use it and will time-out automatically.

An SMS will be sent to this number stating that you have added him/her as one of your Look4help emergency contacts. You are able to add up to four emergency contacts using this process.

PLEASE NOTE: Information regarding the online method of setting up your emergency profile can be found at www.Look4help.co.za

3. SET UP YOUR PANIC BUTTON

First, save *120*888*888# with the name LOOK4HELP to your cellphone's phonebook. Then, assign a speed dial to this phonebook entry.

For a basic guide on setting up speed dials, go to www.Look4help.co.za or consult the user guide of your specific handset.

PLEASE NOTE: The speed dial number you have chosen becomes your panic button for emergency situations.

4. DO AN ALERT ACTIVATION TEST

A test enables you to ensure that your panic button has been correctly configured. Advise all your emergency contacts prior to testing that you are NOT in a real emergency situation.

To test it, press your panic button and hold it down for 2 seconds.

A distress SMS will be sent to your emergency contacts detailing your location.

LOOK4HELP COSTS

Monthly subscription fee: **R12.70**
(This includes one free distress alert per/month)

Activation of an additional distress alert: **R1.45**

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5. ACTIVATE AN ALERT

In a real emergency situation, press your panic button and hold it down for 2 seconds.

A distress SMS will be sent to your emergency contacts detailing your location.

MORE INFORMATION

Look4help Interactive Info Line:
082 236 0929 (VAS rates apply)
Customer Care Line: **0860 105 774**
Website: www.Look4help.co.za

GLOSSARY:

Location – Position

Activation of a distress alert – Pressing the assigned panic button on your cellphone to send out a distress message to your emergency contacts

Terms and conditions are available at www.Look4help.co.za

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